# **Best Free WordPress Live Chat Plugin for \\\ 2023**

### Best WordPress Chatbot Plugins to 10 Consider in 2023



You can also check out MobileMonkey as a chatbot plugin option for your WordPress website. This chatbot plugin can work with multiple messaging apps, therefore helping your business to capture support requests from different platforms in one place. Our second candidate is WP – Chatbot for Facebook Messenger Customer Chat, the leading Facebook Messenger chatbot. Therefore, this is perfect for those who want to integrate their Facebook and WordPress channels. In addition, if you want to add Facebook live chat support to your website, let's check it here. I have tried many of these during my time managing my WordPress websites, and these are my top 8 chatbot plugins for .your reference, in no particular order

Finally, your chatbot should integrate with your other tools and systems for a more unified workflow. Make sure to choose a WordPress chatbot that supports various third-party integrations, including different web hosting platforms, CRMs, and so on. Provide instant responses to customer queries 24/7 and proactively message users with custom greetings to boost engagement. You can also make use of multilingual chatbots to expand your reach and communicate with customers in their native .language

#### Cliengo - Chatbot

support services WP Buffs' has to offer! Partner with the team that offers every aspect of premium WordPress support services. Landbot.io enables you to build "conversational experiences" for your website (i.e., a chatbot). There's actually quite a lot you can unpack here without having to pay for a premium plan. If your website doesn't need more than standard chat coverage, a basic chatbot will suffice



One of the programs available is Live Chat, which is full of awesome features like automatic saving of all conversations, mobile apps, and integrating data with other HubSpot services. We cover both free and paid options, as well as simple solutions like letting customers contact you on WhatsApp. The fingerprint sensor and face recognition on your phone is the perfect example of AI. Cliengo can collect vital information from users and generates leads

#### **Appeal to Different Types of Customers**

Chatbots are automated programs that can interact with users in a conversational way. They provide a great way to interact with customers and offer a personalized experience. By using natural language processing and artificial intelligence, chatbots are able to understand the context of conversations and respond accordingly. This allows them to answer questions, offer advice, provide customer support, and even process payments. Chatbots can be used on websites, apps, and social media platforms like Facebook Messenger or Slack. Chatbots are becoming increasingly popular as .businesses look for ways to automate customer service tasks and save time

If you are starting with chatbots, it offers step-by-step documentation to create modern chatbots for your website and integrate them well. Moreover, you get the support of 70k members available on its Facebook community. Besides the visual flow builder, it also offers a highly intuitive block builder .that enables you to build bots block-by-block without any hindrance

These days, you can hardly surprise anyone with a live chat on a website. Many businesses are now integrating advanced chatbot services into their customer support systems to improve efficiency and user experience. These programmed assistants became an integral part of client-business

communications. Botsify chatbot plugins can be customized with logos and brand colors so it's sure to match your brand no matter what channel you're using. This WordPress chatbot platform is an all-in-one tool for marketing, customer service, and sales

This article will present the best WordPress AI plugins for creating better websites. This premium version will allow you to handle multiple chats at the same time along with multiple agents. Also, the premium users of Formilla are allowed to access the Chat via android or iOS apps as well as through the customer interface of Formilla. The customizable chat boxes can also be considered helpful when it comes to living monitoring. Additionally, the Chat boxes come in two different styles that you can customer. Plus, this plugin gives you the standout feature of handling several chats by several agents at the same time

WP-Chatbot for Messenger by Mobile Monkey is a great option for those looking to add a chatbot to their WordPress website. This plugin allows users to easily add Facebook Messenger chat functionality to their site with just a few clicks. Joinchat is a chatbot plugin for WordPress that provides businesses with a range of features to improve customer engagement and support. Joinchat is known for its ease of use and user-friendly interface, making it a great choice for businesses that are new to chatbots or don't have a lot of technical expertise

We often use AI plugins to create virtual assistants, text-to-speech readers, spam protection and automate website SEO. Machine learning (ML) is a part of artificial intelligence that defines the capability of machines to analyze inquired data to improve their performance. The third main feature announced by the Elementor team is AI image generation, but there are no details on how this integration will work. This plugin scans WordPress sites for malware, backdoors, worms, trojans, exploits, malicious iframes, malicious code injections, redirects, as well as other threats. The data is investigated on Quttera remote servers without changing any files. It also checks whether Google or other search engines blacklist your website

# Why should you use WordPress Chatbot Plugins for your ?website

You can connect with your customers instantly, sending targeted messages and providing quick answers to common questions. This sets it apart from other plugins that solely focus on customer support. With AI chatbots, your business can automate customer interactions. Not only will you save time and money, but you'll also improve the customer experience. Your customers will be more satisfied with your brand if intelligent chatbots handle routine inquiries. Landbot is a WordPress .chatbot plugin that allows businesses to engage with their visitors at the point of sale

- .Users can easily interact with your website in a seamless, convenient way •
- .These plugins offer various features and customization options to suit your specific needs
  - .This platform offers a two-in-one solution for those seeking a CRM and a chatbot •
- Whether you just want to share updates with your family and friends or you want to start a •

... blog and build a broader audience, we've put together ten great sites

The chats can be handled through the WordPress dashboard; however, this plugin is designed • .for professional use so, I would recommend that you should buy it if you have a big business

In short, it allows you to gather qualified leads, interact with the leads and get more sales for the business. Tidio is a free WordPress chatbot plugin and AI-powered customer service platform. According to its website, Tidio is the ultimate customer service platform offering live chat boosted with chatbots. Its purpose is to upgrade the website's customer service by offering various communication channels and boosting sales by providing automatic chatbots with many functional .templates

#### **Intro to Chatbots for WordPress Site**

Customers like chatbots to get instant answers to their questions. On the other side, businesses leverage chatbots to offer top-notch customer support, streamline sales, provide product recommendations, collect customer data, and more. In short, chatbots help businesses to provide a personalized shopping experience and grow in their industry quickly. The Chatra Live Chat + ChatBot + Cart Saver plugin by Chatra is a comprehensive communication tool for e-commerce .businesses

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Freshchat is focused specifically on live chat, while the other programs address things like email support or CRM. Tawk.to is a completely free option for adding chat functionality to your site. You can use it by adding a line of JavaScript to your site or by installing the WordPress plugin. There are a ton of great features, including real time tracking, conversation logging, localization in over 45 languages, and more



For this list, we're focusing on some of the best WordPress chat plugins that can be used to engage your audience. BotStar offers personalized chatbot experiences with its conversational flow editor and AI-powered analytics. With natural language processing, businesses can create professional-looking bots that understand and respond to customer queries, capturing leads and sending personalized messages. In conclusion, integrating an AI chatbot into your WordPress website can significantly enhance customer engagement, improve user experience, and streamline customer support. By leveraging the power of AI chatbots, businesses can effectively scale their support efforts, boost conversions, and ultimately deliver exceptional customer satisfaction. The plugin offers a range of features to help you streamline your customer support and marketing efforts



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